

Terms of Service for Opal

Recording and Upload Policy

Opal emphasizes the critical need to comply with legal and institutional regulations concerning the recording and sharing of educational content. Users of Opal are required to adhere to the following guidelines strictly:

Compliance with Institutional Policies

- Users must ensure they do not record or upload any material that violates the policies set by their educational institution, workplace, or instructor. It is the responsibility of each user to be informed and comply with their institution's rules regarding the recording and distribution of educational materials and lectures.

Adherence to Copyright Law

- Users must avoid recording or uploading any material protected by copyright unless they have explicit permission from the copyright holder. This prohibition includes all forms of copyrighted material such as text, images, and graphics.

Respecting Privacy and Sensitive Information

- Users are prohibited from recording or sharing any sensitive conversations or information that would violate privacy laws and regulations within the United States. This includes private discussions and confidential communications that are legally protected against unauthorized recording and dissemination.

Opal is not liable for any content recorded or uploaded that breaches educational policies, copyright law, or privacy regulations. Users bear full responsibility for ensuring their conduct on the platform complies with these laws and policies.

By using Opal, users agree to indemnify Opal against any legal action arising from unauthorized recording or sharing of material. We trust our users to honor the intellectual property and privacy rights governing educational content and private communications.

License to Use Opal Content

- Subject to your compliance with these Terms, Opal grants you a limited, personal, non-exclusive, non-commercial, revocable, and non-transferable license to access and utilize content provided by Opal ("Opal Content"). The use of Opal Services is intended solely for your personal, educational purposes.

You agree not to employ any automated means to access, copy, or manipulate Opal Content, including scripts, bots, spiders, or data mining technologies, unless explicitly permitted in a written agreement with Opal.

If you purchase a subscription or a license to access any Opal Content, this is for your individual use and must not be shared with others. Opal may place reasonable limits on the scope of access to Opal Content, which can include time restrictions, access to a certain number of materials, or the number of devices used, to prevent unauthorized use.

Service Fulfillment Policy

Refund Policy

- Opal stands behind the quality of our software services. We offer refunds only if there is a technical issue that Opal cannot resolve. To request a refund, please contact our support team within 30 days of purchase, providing details of the issue.

Delivery Policy

- As our services are digital, delivery is instantaneous upon purchase. Access details and instructions will be provided via email immediately after the transaction completes.

Return Policy

- Given the digital nature of our services, returns do not apply. We encourage users to thoroughly review service descriptions before purchasing. For service issues, contact our support team for assistance.

Cancellation Policy

- Subscriptions may be cancelled at any time through the billing portal on your account settings page. Access to premium features will continue until the end of the current billing cycle.

Content and Copyright Policy

Opal respects the intellectual property rights of all content creators and educational institutions. Our platform provides a collaborative space for academic growth while maintaining legal and ethical standards, especially concerning copyright law. All users must comply with copyright laws and respect the intellectual property rights of content creators.

Prohibited Actions on Opal:

- Uploading or sharing copyrighted content without proper authorization.
- Uploading instructional materials without explicit consent from copyright holders.
- Sharing direct recordings or transcripts of lectures is strictly prohibited.

- Ensuring that any content uploaded complies with all relevant university policies and does not violate academic integrity.

Opal complies with the Digital Millennium Copyright Act (DMCA). Infringement claims can be filed by providing your contact details, a description of the infringed work, the location on our platform, a statement of unauthorized use, and your signature to dev@learnopal.com.

Accountability and Collaboration with Academic Institutions

Opal seeks active collaboration with academic institutions to ensure appropriate use of our platform and uphold educational standards. If representing an academic institution with concerns or guidelines for faculty and students, please contact us at dev@learnopal.com. We are dedicated to enhancing the educational process while respecting intellectual property rights.

Honor Code

Opal is committed to promoting academic integrity. Our tools, like AI-generated notes and quizzes, are designed to complement learning, not replace individual effort. Misuse of our services for academic dishonesty, including plagiarism or sharing of assessment materials, is prohibited. Violations may lead to account deactivation, material removal, and collaboration with academic institutions to uphold educational values. We discourage any shortcuts that compromise educational goals.